



Soo koobidka Dheefta iyo Caymiska (SBC) dukumintiga ayaa kaa caawin doona inaad doorato caafimaad [gorshe](#). SBC wuxuu ku tusayaa sida adiga iyo [gorshaha](#) aad u wadaagi doontaa kharashka adeegyada daryeelka caafimaadka la daboolay. FIIRO GAAR AH: Macluumaadka ku saabsan qiiimaha tan [gorshe](#) (loo yaqaan [caymiska](#)) si gooni ah ayaa loo bixin doonaa.

Kani waa soo koobid keliya. Wixii macluumaad dheeraad ah ee ku saabsan caymiskaaga, ama si aad u hesho nuqul ka mid ah shuruudaha caymiska oo dhammaystiran eeg www.kp.org/plandocuments ama wac 1-800-813-2000 (TTY: 711). Qeexitaannada ereyada guud, sida [gaddarka la oggol yahay](#), [baaqiga bijilashada](#), [lacagta caymiska ee wadaaqa ah](#), [bixinta lacagta wadaaga ah](#), [laga jari karo](#), [adeeq bixiyaha](#), ama ereyo kale oo [hoosta laga xariiqay](#) eeg Eray bixinta. Wuxaan ku eegi kartaa Erey bixinta oo ah <http://www.healthcare.gov/sbc-glossary> ama soo wac 1-800-813 -2000 (TTY: 711) si aad u codsato nuqul.

Su'aalo Muhiim ah	Jawaabaha	Maxay Tani Muhiim u tahay
Waa maxay guud ahaan qadarka la jari karo?	\$0	Eeg jadwalka Dhacdooyinka Caafimaadka Guud ee hoose wixii kharashaadkaaga ah ee ku saabsan adeegyadan gorshe daboolaya
Ma jiraan adeegyo la daboolay ka hor intaadan la buuxinin laga jari karo?	Ma khuseyso.	Qorshahani wuxuu daboolayaa alaabada iyo adeegyada qaarkood xitaa haddii aadan wali la kulmin lacagta laga jari karo . Laakiin dib u bixinta ama lacagta caymiska lacagta waa la codsan karaa. Tusaale ahaan, tan gorshuhu wuxuu daboolayaa qaar adeegyada kahortaga bilaa qarash-wadaaqqa iyo ka hor intaadan la kulmin laga jari karo . Ka eeg liiska la daboolayo adeegyada kahortaga at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Ma jiraan kuwo kale jaritaan ah ee adeegyo gaar ah?	Maya	Uma baahnid inaad buuxiso lacagaha laga jaro adeegyada gaarka ah.
Waa maxay xadka lacagta jeebka laga bixiyo tan gorshaha?	\$1,250 Shaqsi / \$2,500 Qoyska	Xadka jeebka jeebka ah waa inta ugu badan ee aad kubixin karto sanad gudihii adeegyada daboolan. Haddii aad xubno kale oo qoys ah ku leedahay tan gorshaha , waa inay la kulmaan iyaga u gaar ah xadka jeebkooda ilaa qoyska guud jeeb jeebkiisa ah xad ayaa la buuxiyay.
Waa maxay kuma jiraan xadka jeebka jeebka ah?	Lacagta caymiska , daryeelka caafimaadka gorshahan ma daboolayo, iyo adeegyada lagu muujiyey jaantuska bilaabmaya bogga 2.	In kasta oo aad bixisid kharashyadan, iyagu kuma xisaabtamayaan xadka jeebkiisa ah .
Miyaad bixin doontaa lacag ka yar haddii aad isticmaasho bixiye shabakadeed?	Haa. Ka eeg www.kp.org ama wac 1-800-813-2000 (TTY: 711) si aad u hesho liiska ka qaybqaadashada bixiyeyaasha .	Tani gorshuhu wuxuu adeegsadaa adeeq bixiye shabakad . Wuxaan bixin doontaa lacag kayar haddii aad adeegsato adeeq bixiye ee ku jira gorshaha shabakadda . Wuxaan bixin doontaa inta ugu badan hadaad isticmaasho bixiye ka baxsan shabakadda , waxaana laga yaabaa inaad biil ka hesho adeeq bixiye farqiga udhaxeeyaa bixiyaha kharashka iyo waxa gorshahaaga ay bixiso (bijilasha dheelitirka). La soco bixiyaha shabakada inay u isticmaali karto bixiye ka baxsan shabakadda adeegyada qaarkood (sida shaqada sheybarka). Ka hubi adeeq bixiyahaaga ka hor intaadan adeegyada helin.

Su'aalo Muhiim ah	Jawaabaha	Maxay Tani Muhiim u tahay
Ma u baahan tahay gudbin si aad u aragto takhasusle ?	Haa, laakiin waad is-tixraaci kartaa qaar takhasusleyaal .	Tani gorshuhu wuxuu bixin doonaa qaar ama dhammaan kharashaadka si loo arko takhasusle ee adeegyada la daboolay laakiin waa keliya haddii aad leedahay gudbin kahor intaadan arkin takhasuslaha .

	Dhammaan bixinta iyo lacagta caymiska lacagta ee ka muuqda jaantuskan waa ka dib marka laga goynayo la kulmay, haddii laga jari karo ay khuseyso.
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Caadi ah Dhacdo Caafimaad	Adeegyada Aad U Baahan Tahay	Maxaad Bixin Doontaa		Xaddidaadaha, Waxyaabaha Ka Reeban, iyo Maclumaadka Kale ee Muhiimka ah
		Xulo Bixiye (Waxaad bixin doontaa ugu yaraan)	Bixiye Aan Ka Qeyb Qaadan (Waxaad bixin doontaa lacagta ugu badan)	
Haddii aad booqato daryeel caafimaad adeeq bixiyaha xafiis ama rug caafimaad	Booqashada daryeelka aasaasiga ah si loo daaweyyo dhaawac ama jirro	Lacag la'aan	Aan la daboolin	Midna
	Takhasusle booqasho	\$15 / booqasho	Lama daboolin	Midna
	Daryeelka kahortaga/baaritaanka/tallaalka	Lacag la'aan	Aan la daboolin	Waxaa laga yaabaa inaad lacag ku bixiso adeegyada aan kahortagga ahayn. Weydi adeeq bixiyahaaga haddii adeegyada loo baahan yahay ka hortag yihiin. Kadib hubi waxa gorshahaaga ah ay bixin doonto.
Haddii aad baaritaan leedahay	Tijaabada cudurka (raajada, shaqada dhiigga)	Raajo: Lacag la'aan Tijaabooyinka shaybaarka: Lacag la'aan	Lama daboolin	Midna
	Sawiridda (sawirada CT / PET, MRI yada)	\$50 / booqasho	Lama daboolin	Adeegyada qaarkood waxay u baahan karaan oggolaansho hore.

Caadi ah Dhacdo Caafimaad	Adeegyada Aad U Baahan Tahay	Maxaad Bixin Doontaa		Xaddidaadaha, Waxyaabaha Ka Reeban, iyo Maclumaadka Kale ee Muhiimka ah
		Xulo Bixiye (Waxaad bixin doontaa uguyaraan)	Bixiye Aan Ka Qeyb Qaadan (Waxaad bixin doontaa lacagta ugu badan)	
Haddii aad u baahan tahay daawo lagu daaweeyo jirradaada ama xaaladdaada	Daawooyinka guud	\$5 (tafaariiq); \$10 (dalabka boostada ah) / daawada dhakhtarka qoro	Lama daboolin	Iliaa 30 maalmood oo alaab ah (tafaariiq); ilaa 90-maalmood oo alaab ah (amarka boostada). Iyada oo ku xidhan qaaciddada tilmaamaha.
	Dawooyinka nooca loo doorbido	\$25 (tafaariiq); \$50 (amarka boostada) / daawada dhakhtarka qoro	Lama daboolin	Iliaa 30 maalmood oo alaab ah (tafaariiq); ilaa 90-maalmood oo alaab ah (amarka boostada). Iyada oo ku xidhan qaaciddada tilmaamaha.
	Dawooyinka sumcadda aan doorbidayn	\$50 (tafaariiq); \$100 (dalabboostada ah) / daawada dhakhtarka qoro	Lama daboolin	Iliaa 30 maalmood oo alaab ah (tafaariiq); ilaa 90-maalmood oo alaab ah (amarka boostada). Iyada oo ku xidhan qaaciddada tilmaamaha, markii lagu oggolaado nidaamka ka-reebitaanka.
	Dawooyinka qaaska ah	Wadaagista qiimaha daawada ee shirkada saamiyada guud, shirkada la doorbido, kuwa aan la doorbidin ayaa khuseeya.	Aan la daboolin	Iliaa 30 maalmood oo alaab ah (tafaariiq). Iyada oo ku xidhan qaaciddada tilmaamaha, markii lagu oggolaado nidaamka ka-reebitaanka.
Haddii aad leedahay qalliiin bukaan-socod	Kharashka xarunta (tusaale, ambalaaska xarunta qalliiinka)	\$50 / booqasho	Aan la daboolin	Ogolaansho hore ayaa loo baahan yahay.
	Khidmadaha dhakhtarka / qalliiinka	Lagu daro khidmadda xarunta	Aan la daboolin	Ogolaansho hore ayaa loo baahan yahay.
Haddii aad u baahan tahay daryeel caafimaad oo degdeg ah	Daryeelka qolka gargaarka degdega ah	\$200 / booqasho	\$200 / booqasho	Bixinta lacaq bixinta way dhaافتay haddii si toos ah cisbitaalka loo dhigo bukaan-jiif.
	Gaadiidka caafimaadka degdega ah	\$75 / safar	\$75 / safar	Midna
	Daryeelka degdegga ah	\$30 / booqasho	\$30 / booqasho	Aan kaqeyb galeynin bixiyeyaasha oo la daboolay markay si ku meelgaar ah uga baxsan tahay goobta adeegga.

Caadi ah Dhacdo Caafimaad	Adeegyada Aad U Baahan Tahay	Maxaad Bixin Doontaa		Xaddidaadaha, Waxyaabaha Ka Reeban, iyo Maclumaadka Kale ee Muhiimka ah
		Xulo Bixiye (Waxaad bixin doontaa uguyaraan)	Bixiye Aan Ka Qeyb Qaadan (Waxaad bixin doontaa lacagta ugu badan)	
Haddii aad isbitaal joogto	Kharashka xarunta (tusaale, qolka cisbitalka)	\$100 / gelitaanka	Lama daboolin	Ogolaansho hore ayaa loo baahan yahay.
	Khidmadaha dhakhtarka / qallinka	Lacag la'aan	Lama daboolin	Adeegyada xirfadlaha waxaa lagu daray qidmada xarunta
Haddii aad u baahan tahay caafimaadka maskaxda, caafimaadka hab dhaqanka, ama adeegsiga mukhaadaraadka	Adeegyada bukaan socodka	Lacag la'aan	Aan la daboolin	Waxba.
	Adeegyada bukaan-jiifka	\$100 / gelitaanka	Aan daboolin	Ogolaansho hore ayaa loo baahan yahay.
Hadaad uur leedahay	Booqashooyinka xafiiska	Lacag la'aan	Aan la daboolin	Waxay kuxirantahay nooca howlaha, <u>lacag bixinta</u> , <u>lacagta caymiska lacagta</u> , ama <u>laga jari karo</u> wuu dalban karaa. Daryeelka hooyada waxaa ku jiri kara baaritaano iyo adeegyo lagu sharaxay meelo kale oo ka mid ah SBC (tusaale ahaan ultrasound.)
	Adeegyada xirfadeed ee dhalmada / dhalmada	Lacag la'aan	Lama daboolin	Adeegyada xirfadlaha waxaa lagu daray qidmada xarunta
	Adeegyada xarunta dhalmada / dhalmada	\$100 / gelitaanka	Lama daboolin	Midna

Caadi ah Dhacdo Caafimaad	Adeegyada Aad U Baahan Tahay	Maxaad Bixin Doontaa		Xaddidaadaha, Waxyaabaha Ka Reeban, iyo Maclumaadka Kale ee Muhiimka ah
		Xulo Bixiye (Waxaad bixin doontaa ugu yaraan)	Bixiye Aan Ka Qeyb Qaadan (Waxaad bixin doontaa lacagta ugu badan)	
Haddii aad u baahan tahay caawimaad soo kabasho ama aad qabto baahiyoo kale oo gaar ah	Daryeelka caafimaadka guriga	Lacag la'aan	Lama daboolin	130 xadka booqashada / sanadkii. Ogolaansho hore ayaa loo baahan yahay.
	Adeegyada baxnaaninta	Bukaan socod eegto: \$15 / booqasho Bukaan-jiifka: \$100 / gelitaan	Aan la daboolin	Bukaan-socodka: 20 booqashada xadka / daaweynta / sanadka. Ogolaansho hore ayaa loo baahday. Bukaan-jiifka: Ogolaansho hore ayaa loo baahday.
	Adeegyada baxnaaninta	\$15 / booqasho	Lama daboolin	20 booqashada xadka / daaweynta / sanadka. Ogolaansho hore ayaa loo baahan yahay.
	Daryeelka kalkaalinta ee xirfada leh	Lacag la'aan	Lama daboolin	100 maalin xadidan / sanad. Ogolaansho hore ayaa loo baahan yahay.
	Qalab caafimaad oo waara	20% caymiska wadaaga ah	Aan la daboolin	Iyada oo ku xidhan qaaciddada tilmaamaha. Ogolaansho hore ayaa loo baahan yahay.
	Adeegyada Hospice	Lacag la'aan	Aan la daboolin	Ogolaansho hore ayaa loo baahan yahay.
Haddii ilmahaagu u baahan yahay daryeelka ilkaha ama indhaha	Imtixaanka indhaha ee carruurta	Wax lacag ah lagama qaadayo imtixaanka soocelinta	Lama daboolin	Midna
	Muraayadaha carruurta	Lacag la'aan	Lama daboolin	Ku xaddidan hal laba loox iyo muraayadaha indhaha ama muraayadaha indhaha / 12 bilood.
	Baaritaanka ilkaha ee carruurta	Lama daboolin	Lama daboolin	Midna

Adeegyada Ka Reebban & Adeegyada Kale ee la Daboolay

Adeegyada [Qorshahaaga](#) Guud Ahaan uusan Daboolin (Hubi dokumenti ga siyaasadaada ama [gorshahaaga](#) si aad u hesho maclumaad dheeraad ah iyo liis kasta oo kale [adeegyada laga reebay](#).)

- Qalliinka isqurxinta
- Daryeelka ilkha (Dadka Waaweyn iyo llmaha)
- Qalabka gargaarka maqalka
- Daryeelka muddada-dheer
- Daryeelka aan degdegga ahayn marka aad u safraysa meel ka baxsan Mareykanka
- Kalkaaliye caafimaad oo gaar loo leeyayah
- Daryeelka cagaha ee joogtada ah
- Barnaamijyada miisaanka oo yaraada

Adeegyada Kale ee la Daboolay (Xaddidaadaha ayaa laga yaabaa inay khuseeyaan adeegyadan. Tani ma aha liis dhameystiran. Fadlan eeg dukumiintigaaga [gorshaha](#).)

- Duritaanka maqaarka (kaliya 20 booqasho / sanadkii)
- Qalliinka Cayilka
- Daryeelka lafdhabarta (20 xadka booqashada / sanadka)
- Daryeelka indhaha ee joogtada ah (Dadka waaweyn)

Xuquuqdaada inaad Siwato Daboolida: Waxaa jira hay'ado kaa caawin kara hadaad rabto inaad sii wado caymiskaaga markay dhamaato. Maclumaadka xiriirka hay'adahaas waxaa lagu muujiyey jaantuska hoose. Ikhtiyaarrada kale ee caymiska ayaa laga yaabaa inaad adigana heli karto, oo ay ku jiraan iibsashada caymiska shaqsiga ee loo maro [Suuga Caymiska Caafimaadka](#) Wixii maclumaad dheeraad ah ee ku saabsan [Suuga Suuga](#), booqo www.HealthCare.gov ama wac 1-800-318-2596.

Xuquuqdaada Cabashada iyo Rafcaanka: Waxaa jira hay'ado kaa caawin kara hadaad dacwo ka qabto qorshahaaga [gorshaha](#) diidmada a [sheegasho](#). Cabashadan waxaa lagu magacaabaa [cabasho](#) ama [racfaan](#). Wixii maclumaad dheeraad ah ee ku saabsan xuquuqdaada, fiiri sharraxaadda waxtarrada aad ka heli doonto caafimaadkaas [sheegashada](#). Dukumintiyadaada sidoo kale waxay bixiyaan maclumaad dhameystiran oo ku saabsan sida loo gudbiyo [sheegasho](#), [racfaan](#), ama [cabasho](#) sabab kasta oo aad kuhesho [gorshe](#). Wixii maclumaad dheeraad ah ee ku saabsan xuquuqdaada, ogeysiiskan, ama kaalmada, la xiriir hay'adaha ku yaal jaantuska hoose.

Maclumaadka Xiriirka ee Xuquuqdaada Si Aad U Siwato Daboolida & Xuquuqdaada Cabashadaada iyo Racfaanada:

Adeegyada Xubnaha ee Kaiser Permanente	1-800-813-2000 (TTY: 711) ama www.kp.org/memberservices
Waaxda Shaqada Shaqaalaha ee Maamulka Amniga Faa'iidooyinka	1-866-444-EBSA (3272) ama www.dol.gov/ebsa/healthreform
Waaxda Caafimaadka & Adeegyada Aadanaha, Xarunta Maclumaadka Macaamilka & kormeerka Caymiska	1-877-267-2323 x61565 ama www.cciio.cms.gov
Qaybta Sharciga Maaliyadeed ee Oregon	1-888-877-4894 ama www.dfr.oregon.gov
Waaxda Caymiska ee Washington	1-800 562 6900 ama www.insurance.wa.gov

Miyuu gorshahani bixinayaa Caymiska Ugu Muhiimsan ee Ugu Yar? Haa

Caymiska Asasaasiga Ugu Yar guud ahaan waxaa kujira gorshayaal, caymiska caafimaadka ee laga heli karo Suuqa ama suuq kale oo shaqsi siyaasadaha, Medicare, Medicaid, CHIP, TRICARE, iyo caymisyo kale oo cayiman. Haddii aad u qalanto noocyada qaarkood ee Caymiska Ugu Muhiimsan ee Ugu Yar waxaa laga yaabaa inaadan u qalmin amaahda canshuurta ee ugu sarraysa.

Qorshahani miyuu buuxinayaa Heerarka Qiimaha Ugu Yar? Haa

Haddii qorshahaaga aanu buuxin Heerarka Qiimaha Ugu Yar, waxaad u-qalmi kartaa cashuurta aasaasiga ah amaah si ay kaaga caawiso inaad bixiso gorshe illaa Suuqa.

Adeegyada Helitaanka Luqadda:

Isbaanish (Español): Para obtener asistencia en Español, llame al 1-800-813-2000 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-813-2000 (TTY: 711).

Shiinees (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-813-2000 (TTY: 711).

Navajo (Cunto): Dinek'ehgo shika at'ohwol ninisingo, kwijjigo holne' 1-800-813-2000 (TTY: 711).

Si aad u aragto tusaalooyinka sida gorshahan u dabooli karto kharashaadka xaalad caafimaad ee tijaabada ah, eeg qaybta xigta.

Ku saabsan Tusaalooyinkan Daboolida:



Kani maahan qiyaasaha qiimaha. Daaweynta la muujiyey ayaa ah tusaalooyinka kaliya ee sida [gorshahan](#) ay u dabooli karto daryeelka caafimaadka. Kharashkaaga dhabta ah wuu ka duwanaan doonaa iyadoo kuxiran daryeelka dhabta ah ee aad hesho, qiimayaasha aad [adeeq bixiyayaasha](#) ka qaadaan, iyo arrimo kale oo badan. Diirada saar [wadaaqida kharashka](#) qaddarada ([lacagaha laga jaro](#), [lacag bixinta wadaaga ah](#) iyo [caymiska wadaaga ah](#)) iyo [adeegyada laga reebay](#) hoosta [gorshaha](#). U adeegso maclumaaadkan isbarbar dhig qaybta kharashaadka ee aad ku bixin karto caafimaad hoosaadyo kala duwan [gorshayaal](#). Fadlan la soco tusaalooyinkan caynsanaanta waxay ku saleysan yihiiin caymis keligood ah.

Peg wuxuu leeyahay cunug (9 bilood oo daryeelka caafimaadka umusha ah iyo bixinta cisbitaalka)	Maareynta Nooca 2 ee Sonkorowga Joe (sanadka daryeelka joogtada ah ee shabakada xaalad si wanaagsan loo xakameeyo)	Jabitaanka fudud ee Mia (boqashada qolka gurmadka ee shabakada gudaheeda iyo la socoshada daryeelka)
■ Wadarta kharashka guud ee laga jaro gorshahan \$0	■ Wadarta kharashka guud ee laga jaro gorshahan \$0	■ Wadarta kharashka guud ee laga jaro gorshahan \$0
■ Lacag bixinta wadaaga ah ee takhasuslaha \$15	■ Lacag bixinta wadaaga ah ee takhasuslaha \$15	■ Lacag bixinta wadaaga ah ee takhasuslaha \$15
■ Lacag bixinta wadaaga ah ee Isbitaalka (xarunta) \$100	■ Lacag bixinta wadaaga ah ee Isbitaalka (xarunta) \$100	■ Lacag bixinta wadaaga ah ee Isbitaalka (xarunta) \$100
■ Mid kale (shaqo dhiig) caymis bixinta wadaaga ah \$0	■ Mid kale (shaqo dhiig) caymis bixinta wadaaga ah \$0	■ Kale (raajo) bixinta lacag caymiska ee wadaaga ah \$0
Dhacdan TUSAALAHAA ah waxaa ku jira adeegyo sida: Boogashooyinka xafiiska takhasusle (daryeelka dhalmada kahor) Adeegyada Xirfadeed ee Dhalmada / Dhalmada Adeegyada Xarunta Dhalmada / Dhalmada Baaritaanka cudur s (ultrasounds iyo shaqada dhiigga) Khabiir boqasho (suuxdin)	Dhacdan TUSAALAHAA ah waxaa ku jira adeegyo sida: Dhakhtarka daryeelka aasaasiga ah booqashooyinka xafiiska (oo ay kujiraan waxbarashada cudurada) Baaritaanka cudurka s (shaqada dhiigga) Dawoojinka dhakhtarku qoro Qalab caafimaad oo waara (mitirka gulukooska)	Dhacdan TUSAALAHAA ah waxaa ku jira adeegyo sida: Daryeelka qolka gargaarka degdega ah (oo ay kujiraan sahay caafimaad) Baaritaanka cudur (raajada) Qalab caafimaad oo waara (ulo) Adeegyada baxnaaninta (daaweynta jirka)
Tusaalahaa Wadarta Qiimaha \$12,700	Tusaalahaa Wadarta Qiimaha \$5,600	Wadarta Qiimaha Tusaale \$2,800
Tusaalahaa, Peg wuxuu bixin lahaa: <i>Wadaagista Qiimaha</i>	Tusaalahaa, Joe wuxuu bixin lahaa: <i>Wadaagista Qiimaha</i>	Tusaalahaa, Mia waxay bixin doontaa: <i>Wadaagista Qiimaha</i>
Waxyabaha laga jaro \$0	Waxyabaha laga jaro \$0	Waxyabaha laga jaro \$0
Lacag bixnta caymista wadaaga ah \$100	Lacag bixinnada \$500	Lacag bixinnada \$400
Caymiska Wadaaga ah \$0	Caymiska lacagta \$10	Caymiska lacagta \$50
<i>Wixii aan daboolnayn</i>	<i>Wixii aan daboolnayn</i>	<i>Wixii aan daboolnayn</i>
Xadka ama ka-reebitaanka \$60	Xadka ama ka-reebitaanka \$0	Xadka ama ka-reebitaanka \$0
Wadarta Peg bixin lahaa waa \$160	Wadarta Joe bixin lahaa waa \$510	Wadarta Mia bixin laheyd ayaa ah \$450

[Qorshaha](#) ayaa mas'uul ka noqon doona kharashaadka kale ee adeegyadan TUSAALAHAA AH EE la daboolay.

NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of the Northwest (Kaiser Health Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call 1-800-813-2000 (TTY: 711)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: Member Relations, Attention: Kaiser Civil Rights Coordinator, 500 NE Multnomah St. Ste 100, Portland, OR 97232, telephone number: 1-800-813-2000.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-813-2000 (TTY: 711).

አማርኛ (Amharic) ማስታወሻ: የሚገኘውን ቁጥሩ አማርኛ ከሆነ የተጠበቀው አርፍት ድረጃዎች፡ በዚህ ለማግኘት ተዘጋጀቷል፡ ወደ ማከተለው ቅጽ ይፈውሉ 1-800-813-2000 (TTY: 711).

العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية متواجدة لك بالمجان. اتصل برقم 1-800-813-2000 (TTY: 711).

中文 (Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-813-2000 (TTY : 711)。

فارسی (Farsi) توجہ: اگر یہ زبان فارسی گفتگو می کنید،
تھیلکت زبانی بصورت رایگان برای شما فراہم می باشد.
با 1-800-813-2000 (TTY: 711) تماس بگیرید.

Français (French) ATTENTION: Si vous parlez français,
des services d'aide linguistique vous sont proposés
gratuitement. Appelez le 1-800-813-2000 (TTY: 711).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch
sprechen, stehen Ihnen kostenlos sprachliche
Hilfsdienstleistungen zur Verfügung.
Rufnummer: 1-800-813-2000 (TTY: 711).

日本語 (Japanese) 注意事項：日本語を話される場合、
無料の言語支援をご利用いただけます。1-800-813-2000
(TTY: 711) まで、お電話にてご連絡ください。

ខ្មែរ (Khmer) ប្រចាំឆ្នាំ ពីសិលនអារមិយាយ ភាសាខ្មែរ,
សេវាទំនើកភាសា មាយម៉ឺនកិច្ចយន
គិតអាព្យាលស៊ីរប់បង្កើតការ ចូលរួមទៅ 1-800-813-2000
(TTY: 711)។

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어
지원 서비스를 무료로 이용하실 수 있습니다.
1-800-813-2000 (TTY: 711) 번으로 전화해 주십시오.

ລາວ (Laotian) ໃບດອກປັບ: ທ່ານທີ່ ທ່ານເວົ້າພາສາ ລາວ,
ທ່ານປະລິການລູ່ວຍເຫື່ອດ້ານພາສາ, ໂດຍບໍ່ເຈັງຄົງ,
ແມ່ນມີຜົນໃຫ້ທ່ານ. ໂທ 1-800-813-2000 (TTY: 711).

Naabeehó (Navajo) Dii baa akó nínizin: Dii saad bee
yáñilti'go Diné Bizaad, saad bee áká'ánida'áwo'déé', t'áá
jiik'eh, éí ná hóló, kojí' hódiilnih 1-800-813-2000 (TTY:
711).

Afaan Oromoo (Oromo) XIYYEEFFANNAA: Afaan
dubbattu Oroomiffa, tajaajila gargaarsa afaanii,
kanfaltiidhaan ala, ni argama.
Bilbilaa 1-800-813-2000 (TTY: 711).

ਪੰਜਾਬੀ (Punjabi) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ
ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ।
1-800-813-2000 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

Română (Romanian) ATENȚIE: Dacă vorbiți limba
română, vă stau la dispoziție servicii de asistență
lingvistică, gratuit. Sunați la 1-800-813-2000 (TTY: 711).

Русский (Russian) ВНИМАНИЕ: если вы говорите
на русском языке, то вам доступны бесплатные
услуги перевода. Звоните 1-800-813-2000 (TTY: 711).

Español (Spanish) ATENCIÓN: si habla español, tiene
a su disposición servicios gratuitos de asistencia
língüística. Llame al 1-800-813-2000 (TTY: 711).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka
ng Tagalog, maaari kang gumamit ng mga serbisyo ng
tulong sa wika nang walang bayad.
Tumawag sa 1-800-813-2000 (TTY: 711).

ไทย (Thai) ເຮັດວຽກ: ດ້ວຍເຫັນ
ຄວາມສາມາດໃຊ້บริการໜ້າຍເໜັດວາງພາສາໄລ້ໄຟ ໂທ 1-800-
813-2000 (TTY: 711).

Українська (Ukrainian) УВАГА! Якщо ви розмовляєте
українською мовою, ви можете звернутися до
безкоштовної служби мовної підтримки. Телефонуйте
за номером 1-800-813-2000 (TTY: 711).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng
Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho
bạn. Gọi số 1-800-813-2000 (TTY: 711).