SEIU 775
BENEFITS GROUP

KAISER
PERMANENTE®

Your 2018-19 Health Plan Highlights

Welcome to your summary of 2018 health and dental benefits!

In this packet you will find your Kaiser Permanente health plan and dental plan summaries.

Thank you for trusting us with your health benefits!

Individual Providers: Open Enrollment Period – July 1–20, 2018

July is your month to make these optional plan changes:

- Change your dental plan
  (plan summaries and Dental Change Form attached)

Important Date:

- **July 20, 2018**: Mail, email or fax your dental plan changes by this date for coverage starting in August

For questions, call the Member Resource Center
1-866-371-3200 | 8 a.m. to 6 p.m., Mon - Fri

www.myseiubenefits.org

Open Enrollment_Aetna_IP_0618

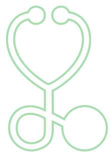
Your Choice of Dental Plans:

	Willamette Dental Group	
Annual Maximum	No Annual Maximum	$2,000
Deductible	$0	$0
Co-pay for routine exams	Covered in Full	Covered in Full

Your dental plan is included in your $25 monthly co-premium.

Want to switch your dental plan? Complete and send the attached Dental Change Form by:

- **July 20, 2018:** Last day to return form for dental coverage changes for the year.



Plan Enhancements

These enhancements to your benefits have been made for the 2018–19 Plan Year:

- New Benefit – Hearing Aid Coverage through EPIC Hearing

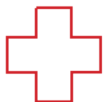
  * There is no co-pay for a hearing assessment through EPIC Hearing. You also get up to $1,200 per ear every three years toward the cost of a hearing aid. To take advantage of this benefit, you must go through EPIC Hearing. Prior to accessing your benefits, call EPIC at 1-866-956-5400.

- New Benefit – Orthodontic coverage with Delta Dental

  * Orthodontic coverage, now available with Delta Dental, covers 50% of the cost of treatment, up to a $2,000 lifetime maximum.

- Preventative Dental – No co-pay required for preventative care on all plans.
- Delta Dental – Posterior composite (“white”) fillings are covered.

These changes are effective 8/1/2018.



Save $185 by Using Urgent Care instead of the Emergency Room

When you need immediate care, look for your closest Urgent Care center or make a same-day appointment with your Primary Care Provider.

Emergency Room $200 Co-pay	Urgent Care / Doctor Visit $15 Co-pay

How to Schedule Your Free Mental Health Visits

When you think about staying healthy, is your mental health part of the equation? Mental health care and treatment can include psychotherapy, medication, group therapy, and complementary and alternative medicines.

The first step is talking to your Primary Care Provider. Let them know you would like to access your mental health benefits. With your input, they can help guide you to the care that is best for you.

Make an appointment online at healthy.kaiserpermanente.org/oregon-washington or call: 1-800-813-2000.

Prescription Cost Comparison Chart

Prescription drug coverage is a big part of your health benefits. Make the most of them by managing your prescriptions wisely. Your cost for prescriptions will be less if you use an in-network pharmacy.

Rx Co-pay (In-network) for 30 day supply	At the Pharmacy	Mail Order
Generic Drugs	$5	$40 for up to 90 day supply
Formulary Brand Name Drugs	$25	$80 for up to 90 day supply
Non-Formulary Brand Name Drugs	$50	$120 for up to 90 day supply

Health Plan Benefit Summary

Kaiser Permanente Northwest HMO Plan Summary

Effective Date: 8/1/2018

NOTE: This is a benefit summary, only, and is not intended to replace the specifics of the plan's Certificate of Coverage, Contract, or Evidence of Insurance. If there is a contradiction, the Certificate of Coverage, Contract, or Evidence of Insurance will take precedence.

Agency Providers only: Dependent children who are under the age of twenty-six (26) are eligible to enroll in this plan. You will be responsible for paying the full cost of the premium for your dependents. Contact your employer for premium rates.

Out-of-Pocket Maximum (Note: All Co-payment and Coinsurance amounts count toward the Out-of-Pocket Maximum, unless otherwise noted.)	
For one Member	$1,250
For an entire Family	$2,500
Office visits	
Routine preventative physical exam	$0
Primary Care	$15
Specialty Care	$15
Urgent Care	$30
Tests (outpatient)	
Preventive Tests	$0
Laboratory	$0
X-ray, imaging, and special diagnostic procedures	$0
CT, MRI, PET scans	$50 per department visit
Medications (outpatient)	
Prescription drugs (up to a 30 day supply)	$5 generic/$20 preferred brand/$50 non-preferred brand
Mail Order Prescription drugs (up to a 90 day supply)	$10 generic/$40 preferred brand/$100 non-preferred brand
Administered medications, including injections (all outpatient settings)	$0
Nurse treatment room visits to receive injections	$5
Maternity Care	
Scheduled prenatal care and first postpartum visit	$0
Laboratory	$0
X-ray, imaging, and special diagnostic procedures	$0
Inpatient Hospital Services	$100 per admission
Hospital Services	
Ambulance Services (per transport)	$75
Emergency department visit	$200 (Waived if admitted)
Inpatient Hospital Services	$100 per admission
Services	
Outpatient surgery visit	$50
Chemotherapy/radiation therapy visit	$15

Services Continued	
Durable medical equipment, external prosthetic devices, and orthotic devices	20% Coinsurance
Physical, speech, and occupational therapies (up to 20 visits per therapy per Calendar Year)	$15
Skilled Nursing Facility Services	
Inpatient skilled nursing Services (up to 100 days per Calendar Year)	$0
Chemical Dependency Services	
Outpatient Services (Group visit ½ co-pay)	$0
Inpatient hospital & residential Services	$100 per admission
Mental Health Services	
Outpatient Services (Group visit ½ co-pay)	$0
Inpatient hospital & residential Services	$100 per admission
Alternative Care	
Alternative care (self-referred)	$15 per chiropractor visit
Vision Services	
Routine eye exam (through first month of age 19)	$0
Vision hardware and optical Services (through first month of age 19)	No charge for eyeglass lenses or frames or contact lenses every 12 months.
Routine eye exam (age 19 and older)	$10
Vision hardware and optical Services (ages 19 years and older)*	Balance after $200 allowance, once every two calendar years

* Any amount you pay for covered Services does not count toward the Out-of-Pocket Maximum.

Additional Features

Online Access anytime, anywhere at no additional charge: kp.org

- Access medical records
- Refill Prescriptions
- Email doctor
- Check lab results
- Schedule appointments
- Health Risk Assessments – personal online tool for members

Facilities and Services: kp.org/facilities

- 37 Medical offices
- 8 Urgent Care locations
- 17 Dental offices
- The Portland Clinic (7 locations)
- 24-hour advice nurses
- Health coach services

Member Discounts: kp.org/choosehealthy

- CHP Active and Healthy
- Fitness club discounts
- Vitamins & supplements
- Alternative and chiropractic care

Exclusions and Limitations

The Services listed below are either completely excluded from coverage or partially limited. This applies to all Services that would otherwise be covered and is in addition to the exclusions and limitations that apply only to a particular Service as listed in the description of that Service in the Evidence of Coverage (EOC). For a complete list and description of Exclusions and Limitations please refer to EOC. Acupuncture unless your employer Group has purchased the “Alternative Care Services Rider”. Chiropractic unless your employer Group has purchased the “Alternative Care Services Rider” or the “Chiropractic Services Rider” (for self-referred chiropractic care). Cosmetic Services; This exclusion does not apply to Services that are covered under “Reconstructive Surgery Services” in the “Benefits” section of the EOC. Custodial Services. Dental Services. Designated Blood Donations. Employer Responsibility; We do not reimburse the employer for any Services that the law requires an employer to provide. Experimental or Investigational Services. Eye Surgery; Radial keratotomy, photorefractive keratectomy, and refractive surgery, including evaluations for the procedures. Family Services; Services provided by a member of your immediate family. Genetic Testing. Hearing Aids unless your Group has purchased the “Hearing Aid Rider.” Hypnotherapy. Infertility Services unless your group has purchased the “Infertility Treatment Services Rider.” Intermediate Services; Services in an intermediate care facility are excluded. Low-Vision Aids. Massage Therapy Services unless your employer Group has purchased the “Alternative Care Services Rider”. Naturopathy Services unless your employer Group has purchased the “Alternative Care Services Rider”. Non-Medically Necessary Services. Services Related to a Non-Covered Service. Services That are Not Health Care Services, Supplies, or Items. Supportive Care and Other Services. Surrogacy. Services for anyone in connection with a Surrogacy Arrangement, except for otherwise-covered Services provided to a Member who is a surrogate. Travel and Lodging. Travel Services. All travel-related Services including travel-only immunizations (such as yellow fever, typhoid, and Japanese encephalitis), unless your Group has purchased the “Travel Services Rider.” Vision Hardware and Optical Services unless your Group has purchased an “Adult Vision Hardware and Optical Services Rider” and/or “Pediatric Vision Hardware and Optical Services Rider.” Vision Therapy and Orthoptics or Eye Exercises. This is not a contract. This benefit summary does not fully describe your benefit coverage with Kaiser Foundation Health Plan of the Northwest. For more details on benefit coverage, claims review, and adjudication procedures, please see your EOC or call Membership Services. In the case of conflict between this summary and the EOC, the EOC will prevail.

Delta Dental Benefit Summary

Delta Dental PPO Plan

Effective Date	August 1, 2018
Benefit Period	January 1, 2019 – December 31, 2019
Benefit Period Maximum (Per Person)	$2,000
Orthodontia – Adults & Children Lifetime Maximum (Per Person)	50% $2,000

	Provider Network		
	Delta Dental PPO℠ Dentist	**Delta Dental Premier® Dentist**	**Non-Participating Dentist**
	Benefit Period Deductible		
Does Not Apply to Class I **In Network – no deductible** **Out of Network - $50 per benefit period**	**$0/$0**	**$50**	**$50**
	Class I – Diagnostic & Preventive		
Exams Cleaning Fluoride X-Rays Sealants	100%	80%	80%
	Class II – Restorative		
Restorations Posterior Composite Fillings Endodontics (Root Canal) Periodontics Oral Surgery	100%	60%	60%
	Class III – Major		
Dentures Partial Dentures Implants Bridges Crowns	80%	40%	40%

Please Note: This is a brief summary of available benefits for comparison purposes only and does not constitute a contract. Once enrolled in a plan, you will have access to your benefits booklet which provides more details of your Delta Dental PPO Plan. Please feel free to call our customer service department or visit our website at **DeltaDentalWA.com** if you have any questions.

Get the most from your benefits!

Create a MySmile® account

It gives you secure, 24/7 access to your ID card, benefits information, out-of-pocket cost estimates, and more! Visit DeltaDentalWA.com to create your account.

Choose an in-network dentist

Your plan gives you access to the Delta Dental PPO℠ network. Your benefits go farthest when you visit a Delta Dental PPO dentist which gives you the most bang for your buck.

Your plan also comes with access to the Delta Dental Premier® network. It's kind of like a safety net in case you're unable to find a PPO dentist in your area. We want to make it as easy as possible for you to access a Delta Dental dentist.

	Delta Dental PPO	Delta Dental Premier	Out-of-network
Your plans dental network	✓		
Benefits go farthest which means least out-of-pocket costs	✓		
Comes with our quality management and cost protection	✓	✓	
No cost protection which means greatest out-of-pocket costs			✓

Find an in-network dentist near you:

1. Visit DeltaDentalWA.com
2. Click on 'Online Tools' and use our 'Find a Dentist' tool
3. Select 'Delta Dental PPO' to filter your search results

Visit your dentist regularly

Your plan covers preventive care visits each year. Regular cleanings and check-ups are essential to keeping your smile healthy and preventing painful, expensive problems down the road.

Get out-of-pocket cost estimates

Knowing your cost upfront helps you and your dentist plan treatments to maximize your benefits.

MySmile Cost Genie℠ gives you instant, cost estimates. It's great for basic treatments like fillings. Simply sign in to MySmile account to get your personalized estimate.

When you need extensive treatment, like a crown, ask your dentist for a "Predetermination." You'll get a **Confirmation of Treatment and Cost** from us. It details your dentist's treatment plan, what your benefits cover, and how much you may owe your dentist for the treatment.

Have a question?

Give us a call at 800.554.1907, Monday – Friday from 7am to 5pm, Pacific Time. We're happy to help.

Willamette Dental Benefit Summary

Willamette Dental Group

Willamette
Dental Group

Effective Date: 8/1/2018

Underwritten by Willamette Dental of Washington, Inc. This plan provides extensive coverage of services to prevent, diagnose, and treat diseases or conditions of the teeth and supporting tissues. Presented are just some of the most common procedures covered in your plan Please see the Certificate of Coverage for a complete plan description, limitations, and exclusions.

BENEFITS	Co-payS
Annual Maximum	No Annual Maximum*
Deductible	No Deductible
General & Orthodontic Office Visit	No Co-pay per Visit
DIAGNOSTIC AND PREVENTIVE SERVICES	
Routine and Emergency Exams	Covered with the Office Visit Co-pay
X-rays	
Teeth Cleaning	
Fluoride Treatment	
Sealants (per Tooth)	
Head and Neck Cancer Screening	
Oral Hygiene Instruction	
Periodontal Charting	
Periodontal Evaluation	
RESTORATIVE DENTISTRY	
Fillings (Amalgam)	Covered with the Office Visit Co-pay
Porcelain-Metal Crown	You pay a $250 Co-pay
PROSTHODONTICS	
Complete Upper or Lower Denture	You pay a $400 Co-pay
Bridge (per Tooth)	You pay a $250 Co-pay
ENDODONTICS AND PERIODONTICS	
Root Canal Therapy – Anterior	You pay a $85 Co-pay
Root Canal Therapy – Bicuspid	You pay a $105 Co-pay
Root Canal Therapy – Molar	You pay a $130 Co-pay
Osseous Surgery (per Quadrant)	You pay a $150 Co-pay
Root Planning (per Quadrant)	You pay a $75 Co-pay
ORAL SURGERY	
Routine Extraction (Single Tooth)	Covered with the Office Visit Co-pay
Surgical Extraction	You pay a $100 Co-pay
ORTHODONTIA TREATMENT	
Pre-Orthodontia Treatment	Not Covered
Comprehensive Orthodontia Treatment	Not Covered

MISCELLANEOUS	
Local Anesthesia	Covered with the Office Visit Co-pay
Dental Lab Fees	Covered with the Office Visit Co-pay
Nitrous Oxide	You pay a $40 Co-pay
Specialty Office Visit	You pay a $30 Co-pay per Visit
Out of Area Emergency Care Reimbursement	You pay charges in excess of $250

*TMJ has a $1000 annual maximum/ $5000 lifetime maximum

**Co-pay credited towards the Comprehensive Orthodontia Treatment co-pay if patient accepts treatment plan.

Exclusions

Bridges, crowns, dentures, or prosthetic devices requiring multiple treatment dates or fittings if the prosthetic item is installed or delivered more than 60 days after termination of coverage.

The completion or delivery of treatments or services initiated prior to the effective date of coverage Dental implants, including attachment devices, maintenance, and dental implant-related services.

Endodontic services, prosthetic services, and implants that were provided prior to the effective date of coverage. Endodontic therapy completed more than 60 days after termination of coverage. Exams or consultations needed solely in connection with a service that is not covered. Experimental or investigational services and related exams or consultations.

Full mouth reconstruction, including the extensive restoration of the mouth with crowns, bridges, or implants; and occlusal rehabilitation, including crowns, bridges, or implants used for the purpose of splinting, altering vertical dimension, restoring occlusions or correcting attrition, abrasion, or erosion.

Hospitalization care outside of a dental office for dental procedures, physician services, or facility fees. Maxillofacial prosthetic services.

Nightguards.

Personalized restorations.

Plastic, reconstructive, or cosmetic surgery and other services or supplies, which are primarily intended to improve, alter, or enhance appearance.

Prescription and over-the-counter drugs and premedications.

Provider charges for a missed appointment or appointment cancelled without 24 hours prior notice.

Replacement of lost, missing, or stolen dental appliances; replacement of dental appliances that are damaged due to abuse, misuse, or neglect.

Replacement of sound restorations.

Services and related exams or consultations that are not within the prescribed treatment plan and/or are not recommended and approved by a Willamette Dental Group dentist.

Services and related exams or consultations to the extent they are not necessary for the diagnosis, care, or treatment of the condition involved.

Services by any person other than a licensed dentist, denturist, hygienist, or dental assistant.

Services for the treatment of injuries sustained while practicing for or competing in a professional athletic contest.

Services for the treatment of an injury or disease that is covered under workers' compensation or that are an employer's responsibility.

Services for the treatment of intentionally self-inflicted injuries.

Services for which coverage is available under any federal, state, or other governmental program, unless required by law.

Services not listed as covered in the contract.

Services where there is no evidence of pathology, dysfunction, or disease other than covered preventive services.

Limitations

If alternative services can be used to treat a condition, the service recommended by the Willamette Dental Group dentist is covered.

Services listed in the contract, which are provided to correct congenital or developmental malformations which impair functions of the teeth and supporting structures will be covered for dependent children if dental necessity has been established. Orthognathic surgery is covered as

specified in the contract when the Willamette Dental Group dentist determines it is dentally necessary and authorizes the orthognathic surgery for treatment of an enrollee, under age 19, with congenital or developmental malformations.

Crowns, casts, or other indirect fabricated restorations are covered only if dentally necessary and if recommended by the Willamette Dental Group dentist.

When the initial root canal therapy was performed by a Willamette Dental Group dentist, the retreatment of the root canal therapy will be covered as part of the initial treatment for the first 24 months. When the initial root canal therapy was performed by a non-participating provider, the retreatment of such root canal therapy by a Willamette Dental Group dentist will be subject to the applicable co-payments.

General anesthesia is covered with the co-payments specified in the contract if it is performed in a dental office; provided in conjunction with a covered service; and dentally necessary because the enrollee is under the age of 7, developmentally disabled or physically handicapped.

The services provided by a dentist in a hospital setting are covered if medically necessary; pre-authorized in writing by a Willamette Dental Group dentist; the services provided are the same services that would be provided in a dental office; and applicable co-payments are paid.

The replacement of an existing denture, crown, inlay, onlay, or other prosthetic appliance is covered if the appliance is more than 5 years old and replacement is dentally necessary.

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BENEFITS GROUP

Dental Change Form

To change your current dental carrier, please fill out and return the form below.
If you have any questions, please contact the Member Resource Center at 1-866-371-3200.

All members who wish to make changes must mail, fax or email this form by:

- **July 20, 2018:** for coverage starting in August.

PERSONAL INFORMATION			
First Name:		Last Name:	
Street Address:			
City:	State:	ZIP:	
Phone:	Date of Birth: / /	Social Security: - -	Gender: ☐ Female ☐ Male
Agency / Payee Number:			
I want to change my dental insurance carrier to: (check one)	☐ Delta Dental	OR	☐ Willamette Dental

Your dental change will take place the first of the month following the date your change form is received by the Trust Office.
You will not be able to change your dental carrier again until 12 months after your change has taken place.

Your Signature: ______________________ Date: ______________

Please mail, fax or email your form to Zenith American Solutions, your benefits administrator, by July 20 for August coverage.

If you have any questions, please call the Member Resource Center at 1-866-371-3200, 8 a.m. to 6 p.m., Mon - Fri.

Mail to:
Zenith American Solutions, Inc
201 Queen Anne Ave. N, Suite 100
Seattle, WA 98109-4896

Fax to:
(206) 298-3424

Email to:
SEIU-HBT@Zenith-American.com